





Mobile Communications Revolution

- smartphone based meter reading
- SMS based billing
- mobile payments (M-Pesa)
- mobile survey apps
- water leak reporting apps

Owen (2018)

KOSOVO

Smartphone based Customer Survey

KOSOVO

SCADA in water treatment

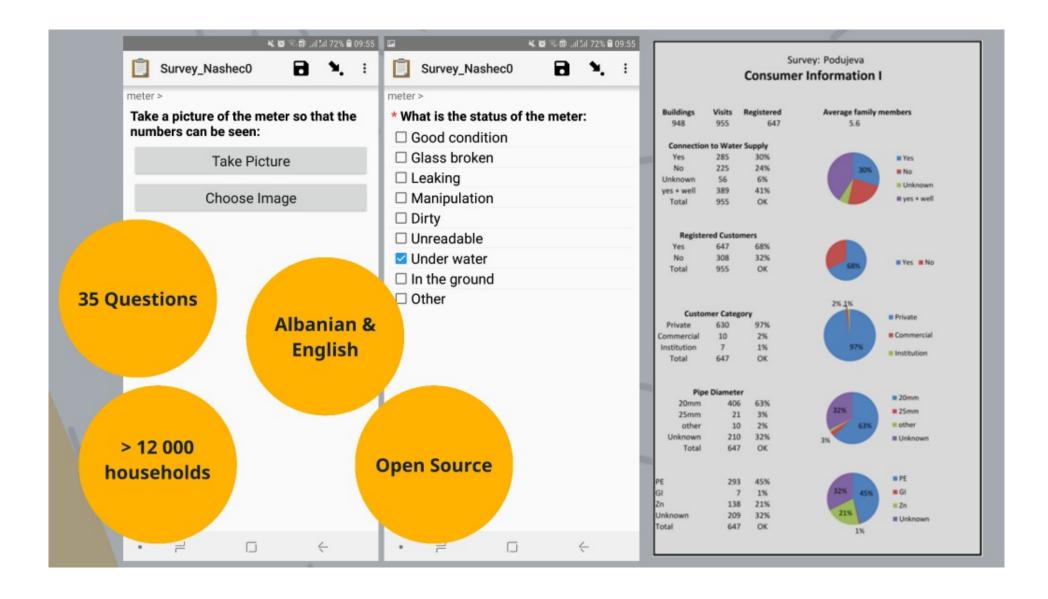
JORDAN

GIS and Smartphone based Revenue Collection

KOSOVO

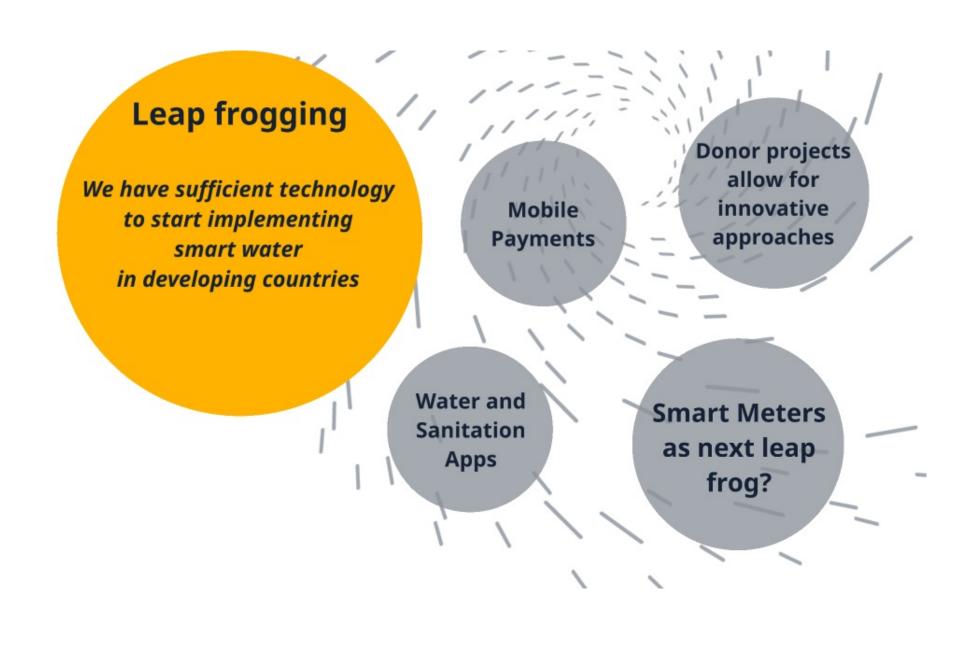
Real time flow measurements







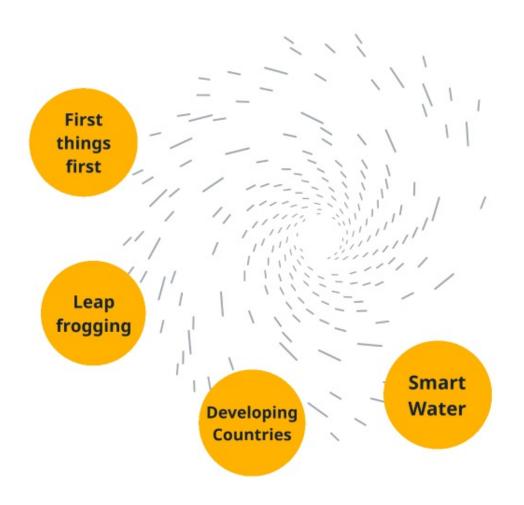
















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Thank you for your attention!

Literature:

Owen, D. A. L. (2018). Smart water technologies and techniques: data capture and analysis for sustainable water management. John Wiley & Sons.